

Accessible, real-time workspace collaboration



Microsoft Teams is a unified communication and collaboration platform that combines persistent workplace chat, video meetings, file storage [including collaboration on files], and application integration. It provides a digital workspace for real-time collaborations and communication, all in one place, all in the open, all accessible to everyone securely.

WHAT DOES MICROSOFT TEAMS DO?

- Collaborate with integrated Office 365 apps
- One place for conversations, meetings and calls
- Store all your files, docs, and more in one place
- Collaborate in real-time on documents and digital OneNote notebooks

COLLABORATION

Microsoft Teams addressing the unique needs and workstyle of each group



Email and Schedule



Create, Share,
Find Content



Call and Meet



Chat



Connect Across
the Org

WHY CHOOSE BCX?

Voice for Microsoft Teams facilitates teamwork and collaboration from a number of BCX Voice platforms. It creates a seamless experience where the customers leverage their existing voice investment and services and access Microsoft and Teams applications seamlessly.

BCX provides the integration capability from a network perspective, making the end-user experience seamless.

FEATURES	BENEFITS
Teams - Teams allow communities, groups, or teams to join through a specific group or invitation sent by a team administrator or owner.	Helps groups of people get organised with more focused conversations.
Messaging - Within a team, members can set up channels. Channels are topics of conversation that allow team members to communicate without the use of email or group SMS (texting). Users can reply to posts with—as well as text—images, GIF's and custom made memes. Direct messages allow users to send private messages to a specific user rather than a group of people. Connectors are third party services that can submit information to the channel. Connectors include MailChimp, Facebook Pages, Twitter and Bing News	Productivity gains and enriched communication
Instant messaging, Voice over IP (VoIP), Video conferencing inside the client software	Seamless move to a digital workplace
Meeting - Meetings can be scheduled or created ad-hoc and users visiting the channel will be able to see that a meeting is currently in progress. Microsoft Teams also has a plugin for Microsoft Outlook to invite others into a Teams meeting.	New team members can more quickly get up to speed Better focus on your work Increased transparency / Customisable Workspaces
Enterprise Voice	Direct Routing allows customers with users in the Microsoft cloud to continue using third-party systems such as PBXs to extend their telephony platform to Microsoft Teams

PRICING AND AVAILABILITY

This product is available nationally. For more information and pricing details, contact your account manager or send an email to info@bcx.co.za