



# VoIP Unlimited on Hosted Business Telephony

**A competitive hosted PBX that gives your business a voice.**

In the digital revolution, communication is at the core of the industrious business of the future. Increasing the communicative ability of any business requires a secure telephone system solution with world-class tailored services and the largest pool of ICT capabilities.

Hosted Business Telephony [HBT] accelerates your business' communications with speedy deployment, easy management, and cutting-edge communication technology at a fraction of the cost of traditional alternatives. This eliminates spending unnecessary time and resources on keeping your legacy Private Branch Exchange [PBX] system up and running. Improve your business' productivity through better communications and collaboration with Hosted Business Telephony from BCX.

## **WHAT IT DOES?**

Hosted Business Telephony [HBT] is a cutting-edge, cloud-based and highly scalable business telephony service that does everything a traditional on-site PBX system does, plus more. With HBT you get an easy, simple to set up, advanced communications service features that put the control in your staff's hands - giving them more time to focus on what matters: extending the reach of your business.

## **VoIP Unlimited on HBT**

Understanding our customers' need for predictability, ease of budgeting, scalability and flexibility we now have an unlimited voice offering which will give you just that. Our Unlimited VoIP calling on HBT offers you unlimited voice calls on all our main call types i.e. Fixed to Fixed [National], Fixed to Other Operators and Fixed to Mobile calls. This offering is coupled with a HBT [Hosted Business Telephony] license. The fixed monthly subscription fee of R150 per license includes the HBT license and unlimited voice calling. Also included under the subscription are the following VAS elements: Hunt Groups, Management and Music on Hold. Training for the HBT Portal and TMS Portal has also been included in this fee. Devices and additional Value Added Services [VAS] are available and will be billed separately.

## HOW IT WORKS?

Hosted Business Telephony provides enhanced Private Automatic Branch Exchange (PABX) features over clients internet connection without the need to invest in an on-site PABX system. Ideal for enterprises that have reaching their client base efficiently as a priority, and branch offices of large companies, HBT is the gateway product to a complete Unified Communications Telephone Management System (UC).

With HBT, adding and moving users is also straightforward. A web based, self-help administration tool is deployed in order to do away with the need for on-site technicians. The service delivers a future-proof business communication solution that is delivered and managed from within our carrier grade network.

## HBT IN 3 EASY STEPS

1. LICENCES	2. DEVICES	3. VAS
Fixed fee of R150 pu/pm	Executive	Included: Hunt Groups Management Music on Hold
	Entry level	Optional:  TMS Call Recording LAN Requirements Assistance
	DECT	

FEATURES	BENEFITS
<b>Highly scalable and adaptable service</b>	Pay only as per your business needs – add and remove features without extra cost.
<b>Enhanced service capabilities</b>	Improved efficiency; your business communication systems work at optimum level.
<b>Upgradeable package</b>	Set the foundation for future features and services such as Telephone Management Systems (TMS), Unified Communications (UC), Fixed Mobile Convergence (FMC), and the ability to record calls.
<b>Reduce risk</b>	No technology risk and your business is always using the latest version.
<b>Web-based self-help admin tool</b>	Hassle-free management via the web; replaces the need for technicians on-site.

## SERVICE COMPONENTS

- Auto attendants
- Management and hold music
- Add a receptionist client for up to 30 extensions
- We can also assist with your business LAN requirements

## SERVICE LOCATION

- BCX national data centres

## SERVICE LEVEL OPTIONS

<b>Hosted PBX package (one per user)</b>			
	<b>Hosted Business Line</b>	<b>Hosted Business Line Plus</b>	<b>Hosted Business Line Premium</b>
Extension dialling	X	X	X
Call forwarding	X	X	X
Hunt groups	X	X	X
Three-way call	X	X	
Eight party conference			X
Voicemail		X	X
Voicemail to email		X	X
Single number			X

FUP will be calculated at a customer level [not per user]. Zero-rated interbranch minutes do not count towards FUP calculation.

## EXCLUSIONS

Access lines to client premises.

## PRICING AND AVAILABILITY

Contact your BCX Account manager or email [voiceta@bcx.co.za](mailto:voiceta@bcx.co.za) for pricing details.